

Title: Senior Colocation Operations Technician, New York

Position Description: At zColo, a Senior Colocation Operations Technician is will have full responsibility over a site in our colocation footprint. In a colocation facility, our technicians must be comfortable with not only the daily telecom workload, but must also be competent working with the infrastructure that supports the facility. Strong knowledge in power systems, HVAC systems, and site alarming are required. This position is immediately available. We offer competitive salary and benefits to qualified personnel.

Employment Criteria – Full Time Permanent Position

Job responsibilities

- Take primary ownership for one of zColo's Colocation facilities in NY/NJ market
- Interface with contractors to ensure space, power and cooling requirements are maintained at all times
- Direct resources in facility to ensure timely delivery of services and resolution of troubles
- Highly technical position requiring diverse knowledge of telecom and data center operations
- Manage daily and weekly workflow
- Involved in rotational on-call schedule for NY/NJ Metro market
- Full understanding of emergency response and disaster recovery procedures for our facilities in the region.
- Respond and resolve alarm events affecting infrastructure and services at your location

Technical Knowledge

- Extensive knowledge in colocation infrastructure equipment (power, HVAC, security, and alarming)
- Background in telecom services, primarily DS1/E1, DS3, and Optical services
- Highly Organized with the ability to report on operations in the facility
- Strong inter-personal communications skills

Experience

- 7 to 10 years in a technical position with a colocation or telecom provider
- 2 to 5 years as a lead tech or shift supervisor

Contact

Please send resume to Casey Pratt, casey.pratt@zayo.com